## **SURGERY CANCELLATION POLICY**

My Staff and I understand the great amount of trust that is given when choosing NewFace NY for your surgery. Often times planning for a specific timeline can take some preparation which is why we have created a RISK FREE deposit policy to encourage patients to take the time they need in making this big decision while knowing they can reserve their favorable date in advance. That being said, we also ask for similar courtesies.

Surgery Deposits taken at the time of consultation are refundable to the patient with 4 weeks notice of

any cancellation or date change.	•
On or Before	•
Surgery Deposits taken over the phone or after the consultation date are NOT refundable but are transferrable to a new surgical date with 4 weeks notice.	
A surgery deposit is taken in the amount of \$1,000 up to 20% of the surgical fee. Consultation fees are not refundable and would be subtracted from any deposit given if surgery is cancelled.	
Please note that Cancellations with less tha	n 2 week notices result in a penalty of 50% of the full surgical fee.
The cost of implants will be subtracted from any refund.	
Thank you in advance for your cooperation in this matter.	
Signature	Print
Date	